

## FOUR FILTER PROCESS

### FILTER 1:

#### Individual Agency Screening

Individuals within agencies, who have identified situations, where individuals and/or families are facing acutely elevated levels of risk, can complete the referral form and submit it to the designated individual within their agency to be brought forward at the Situation Table.

### FILTER 2:

#### Determine Acutely Elevated Risk

**First: Limited Follow-up from Prior Filter 4 Interventions**

The Table is provided a high level update by the lead agency and a determination is made whether the Acutely Elevated Risk (AER) has been addressed. This is to tell the table if services have been connected or not and to close the situation if possible. **No details of the intervention or follow-up services are discussed.**

**Second: New Situations Brought Forward from Filter One**

Limited de-identified data is disclosed to determine if AER is present.

### FILTER 3:

#### Limited Disclosure, Pause For Recognition

Limited disclosure of information is presented to pause for recognition and to determine if (and if so, which) agencies are already engaged with the individual, based on the evident acute risk factors, if (and if so, which) other agencies should play a role.

### FILTER 4:

#### The 'Door Knock' Intervention

Agencies involved will meet at the end of the meeting to discuss the next step, which should take place within the next 24-48 hours. This intervention is not about enforcing or apprehending. It is about gaining express consent from the client in order to collaborate in offering full support and assistance that, in many cases, the clients were not previously aware of, able to obtain, or had access to.

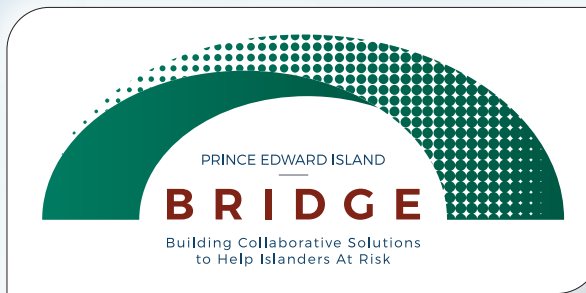


For more information on the  
Bridge Situation Table:  
Email: [bridge@gov.pe.ca](mailto:bridge@gov.pe.ca)  
[PrinceEdwardIsland.ca/BridgeModel](http://PrinceEdwardIsland.ca/BridgeModel)



Prince Edward Island  
Bridge Situation Table





### SITUATION TABLE



- Education
- Child Protection
- Social Programs
- Municipal Police Services
- RCMP
- PEI Family Violence Prevention
- Probation
- Health PEI
- Mental Health and Addictions
- Victim Services
- Housing

## WHAT

Multiple human service providers engaged in regularly scheduled conversations to address situations of acutely elevated levels of risk of harm across multiple disciplines **requiring immediate attention.**

## WHEN

A professional from a human services agency (including police), recognizes that the issues facing a client go beyond their agency's scope, and that there are a number of compounding risk factors that **indicate something harmful is going to occur**, possibly within the next 24-48 hours.

## FOR WHOM

A professional from a human services agency (including police), recognizes that the **issues facing a client go beyond their agency's scope**, and that there are a number of compounding risk factors that indicate something harmful is going to occur, possibly within the next 24-48 hours.

## WHY

To remove or reduce, to a manageable point, acutely elevated levels of risk by connecting individuals and/or families with all of the services required and **implementing a plan to keep them connected.**

## TIMING

Agencies are connected immediately. **Only those agencies determined necessary by the table**, meet separately to develop a plan for the 'door knock' intervention with the client, which typically occurs within **24-48 hours.**

## CONSENT

Under the approved Bridge disciplines (which follow appropriate legislation), **consent is not always required before bringing a situation to the table**, or before a door knock\*. When dealing with acutely elevated levels of risk, often those involved are not capable of providing consent at the outset. \*For further steps, the filter four door knock is often an excellent method for gaining immediate consent before proceeding further.

## INFORMATION SHARING

**Sharing of information is permitted** at the Situation Table, using the strict Bridge Discipline known as the Four Filter Approach.

## RESPONSIVENESS

The Bridge is a cost effective community-based tool which can effect immediate change to situations with acutely elevated levels of risk, as seen across multiple human services agencies, **by rapidly connecting clients to all of the services they need** most.